

THIS IS A TRANSCRIPT OF THE CONVERSATION THAT I HAD WITH QWEST ESTABLISHING A CONTRACT BETWEEN MYSELF AND QWEST TO INSTALL A MARKET EXPANSION NUMBER WITH A LISTED ADDRESS TO BE PUBLISHED WITH DIRECTORY.

DUE TO THE NATURE OF THE SOFTWARE SOME OF THE SENTENCES WERE CHOPPED UP AND PLACED INTO SEPARATE LINES. I HAVE EDITED THIS TEXT TO RE-CONSTRUCT THE LINES INTO THE CORRECT LOGICAL SEQUENCE. I HAVE NOT CHANGED ANY OF THE TEXT OR THE FACTUAL DETAIL OF WHAT OCCURRED.

Connecting to relay center...

Waiting for next available operator....

Session started at 4:45pm on Thursday, December 11, 2008

Hello! i711.com CA#80355F

Special Instructions:

THK U DIALING

800 600 1117

(AUTOMATED SYSTEM)

we

(music playing)

are calling qwest to place

welcome to

an order... GA

qwest

(navigating to place an order)

(still navigating)

ty GA

while your call is being transferred we would like to know that your account is confidential this call may be recorded (too fast)

(ON HOLD)

(F)

(INTRO CALL PLS HLD)

(relaying instructions)

what i stated was thank you for calling qwest communications this is (confirming spelling)

tina in the accounts receivable department how may I help you q

i want to place an order for new service GA

i need to get you into customer care may i place you on hold one moment q GA

is it for business or residential q GA

business GA

may i place you on hold one moment to bring customer care on the line to assist with the new service q GA

sure GA

and the name please q GA

charley GA

thank you i ll be placing you on hold

(ON HOLD)

thanks for calling qwest (too fast)

(advertisement)

you don't need to relay all of the BS... GA

(yes)

(still holding)

(advertisement)

thank you so very much for holding i appreciate your patience uh yes i have (confirming spelling)

scott on the line with us and he will assist with the new business service

(M)

(INTRO CALL PLS HLD)

hi my name is scott how can i assist you in setting up the new business line GA

i wish to establish a new market expansion number GA

ok i ll be happy to help you with that GA

it should be listed 24/7 emergency locksmith GA

ok uh i m sorry can you repeat that q (repeating the message)

and uh

a phoenix

ok thank you what city

623 number would be good GA

and state are you in q

ok thanks let me find one here GA

thanks! GA

ok do you have any other phone numbers with qwest q GA

i want to establish this as a separate account from anything else that i have.... GA

thanks but i just need 1 uh do you have another one so that i can do an internal credit check GA

623-848-3733 GA

thank you and your name is q GA

charles eastwood GA

ok thanks and so you re looking at getting a 623 number correct q GA

yes. GA

ok one second

(ON HOLD)

i apologize i m just waiting for the system GA

stupid computers GA

(still holding)

ok are you ready q

so the 623 do you have a preference for the prefix the next 3 numbers q GA
not really... just something cool and easy to remember GA

ok thanks cause i have a 623374 prefix GA

i am going to have it forwarded to 623-247-2129 so maybe a 247 #? GA

ok let me see what i can pull up GA

how about a 50 pound bag of \$100's? GA

sounds good to me uhm go ahead but where do you want me to send the bill q GA
4024 n. 84th ln, phoenix, 85037 GA

i want a different address listed in directory though GA

that s not a problem uhm are you set up as a corporation or a sole proprietorship q GA
sole proprietorship GA

may i get the social security number please q GA

ACTUAL SOCIAL SECURITY NUMBER REMOVED FROM TRANSCRIPT GA

thank you

(cleared throat)

i going to pull up and see what numbers that i can get GA

yippee! GA

i have a 374 5772 area code 623 GA

ok, thats fine GA

ok

and do we need just one path (confirming spelling)

q GA

thats fine GA

is there an email that i can send the confirmation to q GA

l@yegg.info GA

reference number

you didn't get the listing address yet.... GA

will be n2826 2999 (confirming spelling)

ok

i m just getting to the listing part of it here GA

ah, OK GA

ok what is your listing address q GA

40 E. Thomas Rd., Phoenix, AZ GA

that is 40 east commerce q (confirming spelling)

GA

no, 40 E. Thomas Rd. GA

(confirming spelling)

ok thank you

alright so i gave you the reference number i m going to shoot a confirmation email to you
confirming everything GA

the email will confirm everything including the listing information? GA

yes it will have the listing

thats great GA

the billing information and everything

ok so we have it all set up it will be activated by the end of business tomorrow correct
again and the number will be 623 374 5772 that will forward to 623 247 2129 GA

yippee! GA

is there anything else that i can do for you today q GA

no, thanks for your help GA

you have a good day thanks for calling qwest GA

bye SK

(CALLED PARTY HAS HUNG UP)

(ANOTHER CALL Q GA)

thanks for your kind assistance! GA

(you re welcome)

(ANOTHER CALL Q GA)

bye bye GA

i711.com CA#80355F SKSK

Session ended at 5:18pm on Thursday, December 11, 2008